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## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

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## Complete if Known

Compl	Complete if Known		
Application No.	09/944,676		
Filing Date	08/31/2001		
First Named Inventor	Daniel Burgin		
Art Unit	3714		
Examiner Name	Mosser, Kathleen Michele		
Attorney Docket No.	1160215/0538115		

U.S. PATENT DOCUMENTS					
Examiner initials	Cite No.	DOCUMENT NUMBER  Number-Kind code <sup>2</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		US- None			

	FOREIGN PATENT DOCUMENTS					
Examiner initials	Cite No.	Foreign Patent Document  Country Code <sup>3</sup> -Number <sup>4</sup> -Kind code <sup>5</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T°
		None				

OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS			
Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T°
		None	

CONVERGYS CROSS REFERENCES		
Examiner initials	Cite No.	*
/KM/	1	Office Action dated 01/17/2008 for U.S. Application Serial No. 09/944,836

/Kathleen Mosser/

06/16/2008

EXAMINER SIGNATURE

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<sup>&</sup>lt;sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> See Kinds Codes of USPTO Patent Documents at <a href="https://www.uspto.gov">www.uspto.gov</a> or MPEP 901.04. <sup>3</sup> Enter office that issued the document, by the two-letter code (WIPO Standard ST. 3). <sup>4</sup> For Japanese patent document, the indication of the year of the reign of the Emperor must precede the serial number of the antend document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark her if English language Translation is attached.